

**Kansas  
Medical Assistance  
Program**



**Spring 2008  
Provider Workshop:  
NPI**

March, 2008

## NPI General Information

### What is an NPI?

The National Provider Identifier (NPI) will be the standard provider identifier throughout the national healthcare industry as of May 23, 2008. It will be 10 digits in length. The number can be either a Type I or a Type II. Type I NPIs are for individuals. Type II NPIs are for businesses or group practices. The Type I NPI will be assigned to the provider and will not change regardless of where he or she practices. The Type II NPI will not change if a business changes ownership.

Some providers are not required to obtain an NPI. The KMAP web site has a taxonomy crosswalk feature where you can find out if KMAP requires an NPI for your provider type. This feature can be found at

<https://www.kmap-state-ks.us/public/Taxonomy%20Crosswalk/TaxonomyXref.asp> .

Please be aware that you must use the exact Taxonomy code you supplied on your provider application. If this does not match exactly then you will not be able to retrieve a valid answer.

Providers can notify KMAP Provider Enrollment of their NPI in writing by using the NPI Update form on the KMAP provider Web site. Providers will select Publications on the blue header and then select Forms. A copy of the notification letter or e-mail from NPPES will need to be attached. Providers can also update KMAP Provider Enrollment of the NPI on the secured side of the KMAP Web site using the NPI capture function

### NPI General Information:

- **What additional actions do I need to take in regards to my NPI?**

Another vital piece of the NPI transition is making sure all the information on the KMAP provider file is correct. Although it is important that all information is kept current, the following is a list of the items that KMAP needs you to update and verify are correct as part of the NPI transition:

- NPI
- Provider Name
- Address
- Zip+4
- Federal Tax Identification Number (FEIN)

Providers can call the Provider Enrollment team at 785-274-5914 to validate this information is correct. Providers can also access their provider file on the secure portion of the KMAP Web site at <https://www.kmap-state-ks.us/>.

## NPI Crosswalk

### NPI Crosswalk:

Each claim received by the Kansas Medical Assistance Program will go through an NPI crosswalk. This process allows the system to match the correct KMAP legacy number with the NPI number. Below is the process the system will go through to make this match:

- NPI
- NPI and Taxonomy
- NPI and Tax ID
- NPI, Taxonomy, and Tax ID
- NPI and Name up to 50 characters
- All of the above with the ZIP Code plus 4
- All the above plus the street address of the service location which matches what you provided during enrollment.
- If none of the above are able to guarantee a match the system defaults to the first active Provider ID number.

## Common NPI Solutions

1. **I am an individual health care provider and I have also incorporated, do I need to obtain an NPI for myself (Type I) and one for my corporation or LLC (Type II)?**

Answer: It is KMAP's understanding Medicare requires the individual to obtain both a Type I and Type II in these situations. You would bill this in the following manner: Type I in box 24 J and Type II in Box 33.

KMAP currently allows a professional provider to have their Type I NPI on the KMAP provider file. The professional's Type I NPI would only be added to a Group KMAP ID. If the provider does not have a KMAP ID for their business as a group, this causes problems when Medicare claims attempt to crossover automatically. KMAP is working on a solution to allow professional individual providers to add their Type I and Type II NPI to their individual KMAP IDs to support the Medicare crossover billing.

## Common NPI Solutions

2. **I billed a claim with my correct NPI number, and it paid to a different legacy number. I do not understand why it did not pay under the KMAP provider ID I expected.**

### Method of Correction:

- Contact KMAP Customer service to verify your NPI is attached to the correct Kansas Medical Assistance Program (KMAP) legacy number.
  - ❖ If the answer is no: Contact KMAP Provider Enrollment to get this corrected.
  - ❖ If the answer is yes: Continue with the below steps.
- If you billed your claim with your NPI and taxonomy, you need to verify with KMAP Customer Service the NPI and taxonomy on the claim match what is on your KMAP provider file.
  - ❖ If they do not match: Work with KMAP Customer service on how to correct this issue.
  - ❖ If they do match: Continue with the below steps.
- Verify with KMAP Customer Service your NPI and TAX-ID on your claim match with your KMAP provider file.
  - ❖ If they do not match: Work with KMAP Customer service on how to correct this issue.
  - ❖ If they do match: Continue with the below steps.
- Verify with KMAP Customer Service the billing provider name on the claim matches with your KMAP provider file. The KMAP system will look at the first 50 letters of your name.
  - ❖ If they do not match: Work with KMAP Customer service on how to correct this issue.
  - ❖ If they do match: Continue with the below steps.
- Verify with KMAP Customer Service the zip code plus four on your claim matches with your KMAP provider file.
  - ❖ If they do not match: Work with KMAP Customer service on how to correct this issue.
  - ❖ If they do match: Continue with the below steps.
- Verify with KMAP Customer Service all the above plus the service location street address which goes in box 33 or EDI equivalent, matches what you provided during enrollment when asked for your address.
  - ❖ If they do not match: Work with KMAP Customer service on how to correct this issue.

- ❖ If they do match: Customer service will work to resolve the issue.

- Verify with KMAP Customer Service for Medicare Crossovers that your NPI number is in your Medicare file.

- ❖ If yes: Work with KMAP Customer service on how to correct this issue.

- ❖ If no: Customer service will work to resolve the issue.

**3. I heard that all electronic claims will be denied soon if I am not using my NPI, is this correct?**

- Starting April 1, 2008 all pharmacies will be required to submit their claims with the prescribing provider's NPI. Also starting May 23, 2008 any electronic claim which is not submitted with an NPI will be denied.